

To Whom It May Concern:

July 2012

Bill Miller served as Project Manager for the construction of my custom home in the mountains of Western North Carolina in 2009-2010. The home was designed by a noted local architect and encompassed about 4,000 square feet of conditioned space, along with extensive covered decks and a two-car garage. The value of the project (excluding the land) was about \$2,000,000.

Bill managed the work of over 40 individual sub-contractors and major equipment suppliers. Bill produced high quality work, using his experience in home building to coordinate the work of the numerous craftsmen involved and ensure that all quality, cost and schedule targets were met. He was a 'hands-on' manager, and he spent most of his time at the job site to personally supervise the work. He displayed construction management expertise as well as knowledge of the relevant technical details of custom home building in all areas of the project.

In addition to being a competent manager, as the homeowner I found Bill excellent to work with. He was open, firm and fair in all his business dealings, whether they were with me, the architect, the many sub-contractors and suppliers, or the county building officials. His communications, both verbal and written, were clear and complete, and I knew exactly where we stood throughout the course of the job.

In my professional career I spent 35 years working for a multi-national corporation on large industrial construction projects around the world. So I believe I have some capabilities in assessing the work of construction managers. Bill Miller performed extremely well as Project Manager for my custom home project in 2009-2010.

Sincerely,



Robert H. Howard

186 Long Splice Way
Sylva, NC 28779

rhhike@gmail.com